

Class Title: Aircraft Line Technician

Position Summary:

The line service professional is responsible for providing efficient service for all based customer and transient customers by using excellent, in-depth knowledge of company procedures and proper ground handling of aircraft as well as communicating effectively with customers, pilots, and team members within the customer service department.

Essential Job Functions:

- Aircraft movement, placement, fueling, and storage
- Fuel movement- quality control, disposal, and record keeping
- Daily check and upkeep of vehicles
- Facility/hangar maintenance and upkeep
- Customer service, promotion of services
- Work with others, and follow instructions
- Able to work in all weather conditions
- Use hand tools and power tools.
- Basic knowledge of POS system
- Operate equipment like trucks, mowers, etc

Required Qualifications:

- High school education/ G.E.D., and a minimum of one year of work experience.
- Effective communication skills
- Able to work independently and efficiently under general supervision
- Requires a valid driver's license and a driving record free of significant moving violation
- Successfully complete drug screening, background check and physical capacity test
- Ability to work evenings, weekends, and holidays

Desirable Qualifications:

- Customer service experience in the service industry preferred
- Prior aircraft ground handling experience

The statements contained herein reflect general details as necessary to describe the principal functions of this job, the level of knowledge and skill typically required, and the scope of responsibility, but should not be considered an all inclusive listing of work requirements. Individuals may perform other duties as assigned, including work in other functional areas to cover absences or relief, to equalize peak work periods, or otherwise balance the workload. Requires standing, walking and heavy lifting. Handle tools or controls. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions. Exposure to sounds and noise levels that may be distracting or uncomfortable. Working in very hot or very cold temperatures. Working in cramped work spaces and getting into awkward positions. Requires working with others in a group or team, responsibility for the health and safety of others, wearing common protective or safety equipment, job tasks are performed in close physical proximity to other people.